

**THE HAVEN**  
**Executive Director's Report**

Submitted to the Board by Aimee Graves  
May 19, 2022

**Finances, as of May 9th**

For April 2022, Cash; Investment; and net Accounts Receivable balances are \$5.2m with 295 days cash on hand, an increase of 18 from March. The Current Ratio (bigger is better), current assets over current liabilities, is 6.72 to 1. At April's close, 87% of the non SABG (Substance Use Block Grant payable by Arizona Complete Health) Client Accounts Receivable is aged at 90 days or less.

The Net Surplus for April is \$73,027, a favorable variance to budget of \$50,548 to budget. The Operating Surplus for April is \$86,031, compared to March's Operating surplus of \$189,925. In March \$85k of Cares Provider Relief Act funds were recognized as income.

Year-to-date, there is a Net Deficit of (\$48,721), a favorable variance of \$106,019 to budget. For the seven months ended April 30, 2022, Operations ended with a Surplus of \$187,508 as compared to a budgeted deficit of (\$96,182). Operating Income is \$144,019 [104%] over budget and Expenses are (\$140,800) [96%] less than budget.

For more detail, please refer to the prior month's financials.

The Finance Committee is scheduled on June 27, from 4 – 4:45 PM via Zoom.

**Facilities, Health & Safety, and Donations**

Whitten Construction, Inc. has completed the Duplex renovations. Once the City of Tucson inspects it, TEP will turn the power on. Though not guaranteed, we anticipate that the Duplex will be client-ready by the second week of June. The Duplex looks great—in some places it looks even better than it did originally!

Other improvements include: three kitchens at Residential were converted into bedrooms and a new fence and gate system were installed at the Glenn apartments.

**Programs & Services**

During the month of April, the Outreach Coordinators have made contacts at 12 organizations and have spoken to over 100 people either seeking information, seeking to refer themselves or refer someone else.

Mary Hundley is holding a second alumnae association meeting May 14.

The Haven's Residential Program and the Humane Society of Southern Arizona have come to an agreement on the MOU for the Dog Fostering Program and HSSAZ is ready to identify and place canine participants.

The Haven has been approved as a Be Connected Partner Organization and is now part of a nationally recognized partnership focused on ensuring there is no wrong door and no wrong person for service members, veterans, or family members to turn to for help.

Groups are decreasing due to loss of IOP Therapist (Position has been posted). IOP Groups by week for April:

3-Apr	201
10-Apr	201
17-Apr	201
24-Apr	188

Average Residential Census by week for April and May (MTD). Census will soon increase as duplex projected to be client ready by mid-June.

4/2/2022	37
4/9/2022	37
4/16/2022	36
4/23/2022	41
4/30/2022	41
5/7/2022	37

Assessments Completed and Scheduled by week for April and May (MTD)

4-Apr	14	15
11-Apr	12	18
18-Apr	12	15
25-Apr	15	20
2-May	12	15

Referrals/self-referrals received by month

Jan	47
Feb	51
Mar	80
Apr	77

## **Development**

The Kendra Scott fundraiser garnered \$500.

To date, we have received \$5,598 toward the \$6,000 match that two of our board members made for the Celebrating Mother's All May Campaign.

The Development Committee is considering the dates of October 12-13, 2022 at Tohono Chul, which are available for this year's Chrysalis. Other options have been researched and ruled out for one reason or another by the Development Committee.

The Development Committee is scheduled on June 20, from Noon – 1 PM via Zoom.

## Quality Management/Performance Improvement

### *CARF Accreditation*

Our CARF Survey went very well on April 28th-29th. Your participation as board members was most appreciated by staff from across The Haven!

### *Of Note*

In the first 7 months of this fiscal year, we have completed 498 intakes and served 357 individuals.

Approximately 85% of The Haven's clients (301 out of 357) are diagnosed with a co-occurring mental health disorder as well as a substance use disorder. These mental health conditions are addressed during therapy sessions at the Haven.

Approximately 85% of all Haven clients (304 of 357) also have challenges with one or more Social Determinants of Health (SDOH) which are addressed by the Recovery Coaches, Peer Support Specialists, and the client's ART Team during treatment.

<b>SDOH Diagnosis</b>	<b># of Clients</b>	<b>% of All Clients</b>
Education (Z55)	98	27%
Employment (Z56)	215	60%
Housing (Z59)	191	54%
Social Environment (Z60)	69	19%
Upbringing (Z62)	99	28%
Family Circumstances (Z63)	379	106%
Legal (Z65)	199	56%

## Workforce

### *HR Initiatives*

- We have scheduled initial meetings with employee benefit brokers. This year we are getting quotes from Crest and Lovitt & Touché in addition to our current broker at Strunk Insurance.
- We are wrapping up Q2 FY2022 Performance Reviews.
- We continue our annual review/update of all job descriptions.

### *New Hires*

- Deanna Weaver, Recovery Coach at Outpatient, comes to us with 7 years of experience in behavioral health.

- Michelle Cobos is our newest PRN Residential Technician at Adelaide. She comes to us with less than 11 years of Behavioral Health experience. She currently works at The Chalet House full-time.
- Marissa Luna-Ridenour is our newest Residential Technician at Adelaide. Her name is and she comes to us with 1 year of experience through her volunteer work with Sonoran Prevention Works. She was also an Undergrad Assistant with The University of Arizona's Neuroscience of Emotion and Thought Lab.
- Emilia Honkasaari is our Development and Communications Coordinator. She comes to us with over 10 years' experience in public relations and website and social media optimization. Emilia is with us as a temp-to-hire.

### *Active Hiring*

We are actively searching for the following positions: 1 Native Ways Outreach Coordinator (Business Development; FT), 1 Therapist (Outpatient, FT), 1 Peer Mentor (Outpatient, FT), 1 Residential Technician (Overnight, FT); additional Residential Technicians (Residential; PRN); and a Facilities Assistant (Administration, PT).

The Personnel Committee is scheduled on June 27 from Noon – 1 PM via Zoom.

### **Foundation**

Patti Caldwell, The Haven's assigned TEAM Up consultant, met with Barbara Sattler, Vanessa Seaney, Colette Barajas, Jeannie Gadea, Aimee Graves, and Cynthia Duncan on May 2 to continue the Board's process of identifying operationally how, and on what timeline, it wants The Haven to move forward in working with the Butterfly Foundation. Next steps in exploration were subsequently drafted by Patti and Aimee. These have been presented to Barbara and are ready for review by members of The Haven's Foundation and Governance Committees.