



## THE HAVEN BOARD OF DIRECTORS MEETING

AGENDA – October 22, 2024 3:30pm

via Microsoft Teams and in person at  
2601 N Campbell, Suite 110

*Our mission is to provide professional, holistic services to all women as they unlock their potential while recovering from substance use and while moving toward their best mental health.*

**Board members present:** Colette Barajas, Jeannie Gadea, India Davis, Kimberly Bond, Fran Moore, Barbara Sattler, Jacquie Wohl

**Board members absent:** Judith Francis

**Staff members present:** Erisha Green, Tracy Aleksic, Allie Lippard, Vondi Grijalva, Sharese Bailey-Harris, Emilia Honkasaari, Aimee Graves, Cynthia Duncan, Allison La Croix, Shandra Bailey, Lalita Arnold, Latricia Clary, Julie Mairs

Meeting called to order at 3:36pm

### **Board Education**

#### **Native Ways Program Updates**

**Discussion:** Viewed power point presentation from Tracy Aleksic

#### **Passion Project Presentations**

**Discussion:** Viewed presentations from Tracy Aleksic and Shandra Bailey

#### **Staff appreciation spotlight – Amie Garcia, Dietary Mgr**

**Discussion:** Amie is a wonderful support and asset to our team and we are all so grateful to have her overseeing the kitchen. It takes a lot of work, passion, and organization to provide all the meals for residential members, and she can do so seamlessly. She is always open to making adjustments to the menu for special celebrations, to honor different cultures, and to just provide a comforting meal for our members. Since she has been the Dietary Manager, there has been nothing but positive feedback from the members about the food, it really has a positive impact on their day to day wellbeing.

She has great energy. She is always smiling and looking for a way to make those around her smile. She is willing to pitch in and help out whenever anyone needs it. She is awesome and very caring.

She is always calm, easy going, upbeat and very friendly.

Amie is and always has been such an amazing team player. Regardless of what position she holds she's quick to step up to the plate and help others. The women love her right along with the staff. Congratulations Amie!

### **Consent Agenda**

Minutes from September 24, 2024 Board Meeting

Motion by Barbara Sattler to approve and seconded by Fran Moore

Unanimous approval

### **CEO's Report**

**Discussion:** Kelli Gacic sent her good-bye to the board. AHCCCS imitative to use ASAM updates and AHCCCS denials have impacted the census. As of October 1, 2024, we are tracking denials for members who are seeking residential but haven't attempted a lower level of care. Members are going to other facilities who are able to use grants to fund their housing or are privately funded. We are also seeing denials based on who is reviewing the prior authorizations. There is no consistency. Out of 59 scheduled admissions, 37 were completed and we've received 79 referrals so far this month. OP has seen an increase of members are we are 32 for the end of September. We had four successful completions in September for IOP. Our nurse continues to provide education to staff. Latricia has stepped up to fill in for the vacant VP of Clinical Services role. We switched from Cigna to Blue Cross Blue Shield for our health insurance. They offer better coverage and better rates for our staff.

### **Committee Reports**

#### **Executive**

**Discussion:** Prior authorizations are taking a long time to receive and causing administrative burdens to work through referrals. We received a \$50k grant from AZCH to help with facility improvements. The funds will be used to replace the windows and doors on the quad at residential. The \$50k line of credit from First Citizens bank is in process. Ironwood Financial paperwork has been submitted to move investments. Performance reviews are underway for staff. We are working to fill the vacant VP of Clinical Services position.

#### **Finance/Audit**

**Discussion:** Reviewed September board bullets. September was the end of our fiscal year so the month isn't quite closed out yet. We are projecting a loss of 475k which is quite alarming. It's partially due to problems with the payors, fire watch and a low census. We met with the auditors to get the audit started. The denials from AHCCCS may hold up the audit since we can't reconcile. We have a new investment advisor and he has some good ideas to help grow our investment accounts. We are still doing good though because we have a healthy financial statement.

#### **Development**

**Discussion:** Chrysalis luncheon is at the forefront of our discussions now. Our sponsorship list is ready to be shared with constituents. We have added some new categories this year to broaden our sponsorship and increase profitability. Colette will follow up with each board member individually to discuss the opportunities. Our goal for FY2025 is \$475k, which is up from 300K for FY24.

#### **Board Growth and Advancement**

**Discussion:** The board manual is final. Board assessment survey will be sent out soon. Committee charters need to be reviewed in each committee. Email Barbara if any board member is interested in an officer chair. We need to add members and are focusing on recruiting.

#### **Finance Committee (Ad Hoc)**

**Discussion:** No discussion

### **Information, Discussion and Action Items**

### **Board Holiday Party/Contribution and Date**

**Discussion:** Party will be December 10<sup>th</sup> and the suggested donation is \$250 per board member.

### **Passion Project Votes**

**Discussion:** We have \$5,000 to award to the two presenters. Motion by India to award Tracy Aleksic 1<sup>st</sup> place and Shandra Bailey 2<sup>nd</sup> place. Seconded by Barbara and unanimously approved. Tracy will receive \$3,250 and Shandra will receive \$1,750. Tracy will need to work closely with Tom for an appropriate location.

### **Member Feedback Presentation**

**Discussion:** Viewed the presentation from Erisha.

Meeting adjourned at 6:03pm

### **DATES TO REMEMBER**

- Totes of Inspiration assembly and brunch - November 4, 2024 from 10am – 12pm
- Development Committee – November 5, 2024, at 3pm via Teams
- Executive Committee – November 6, 2024, at 12:15pm via Teams
- Board Growth and Advancement Committee – November 6, 2024, at 1:30pm via Teams
- Staff Appreciation Lunch – November 7, 2024
- Facilities tour – November 15, 2024 at 8:30
- Finance/Audit Committee – November 25, 2024, at 4pm via Teams
- Monthly Board Meeting – November 26, 2024, at 3:30pm in person and via Teams
- Board Retreat – January 7, 2025 at Jeannie's House
- Chrysalis Luncheon – March 13, 2025