

Administration & Facilities bullets

Billing

- Billed 5,375 units of service for a net of \$388,373
- Posted \$420,120 in payments and \$149,340 in contractual adjustments and denials
- Submitted August and September claims to AHCCCS for AIHP members
- Began receiving payments from AHCCCS for IOP/OP services for AIHP members
- Developed workflow and documents for HIE Patients' Rights Opt In/Out

Information Technology

- Began work or 'reorganizing' the SharePoint drives
- Company score 687 of 800 in gamified micro-trainings
- Uploaded new patient panel for the HIE. Still waiting for "alerts" confirmation
- Identified an AI technology for producing meeting notes from a recorded transcript

Facilities

- Getting Bids on Residential Doors and Windows grant project
- Moved many offices to various facilities, floors, and wings
- Redoing Res Tech office floor
- Implemented checklist for non-facilities staff to use when monitoring IOP housing facilities
- Facilitated the ground preparation for the Native Ways Passion Project
- Received a warning from the Campbell landlord that repairs for improper use of toilet facilities by our members would be billed directly to The Haven

Other

- New architect reports that they are working on a proposal and timeline for the Occupancy permit from the City of Tucson for the Adelaide Duplex, so that we can submit licensure paperwork to the Arizona Department of Health on the kitchens remodeled to bedrooms, completed in May 2022
- Revised the FY 2024 allowance to doubtful accounts on AIHP/AHCCCS Accounts Receivable to 77% of the Contractual Net, up from 59%.
- Wrapping up the FY 2024 Financial Audit at the February 24 Finance Committee meeting